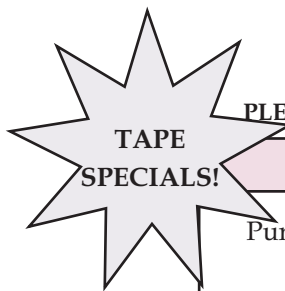


The Society of Premier Patient Services and Premier  
Hospital Services Report Present:  
**The Second Annual Conference on Premier  
Patient & Guest Services**

October 17 - 19, 1999 ❖ Park Hyatt Hotel, Washington, DC

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